

OUR AI MATURITY SCALE

USE THIS SIMPLE MATRIX TO ASSESS YOUR LOCAL AUTHORITY'S AI MATURITY.

THEN SPARK DISCUSSION ON NEXT STEPS FOR MOVING UP THE SCALE.

We have co-designed our AI Maturity Scale with input from colleagues from five different Local Authorities.

Just take three simple steps:

- 1 See where your LA sits on the 5 domains of our AI Maturity Scale.
- 2 Spark a conversation with colleagues. Share your thoughts and see what they think.
- 3 Think about some sensible next steps to help your LA move up the AI Maturity Scale.

	LEVEL 1: EARLY AWARENESS	LEVEL 2: IN DEVELOPMENT	LEVEL 3: IMPLEMENTATION	LEVEL 4: ADVANCED IMPLEMENTATION	LEVEL 5: LEADING
Policies and Practical Resources	Local government unaware of the need for AI-specific policies or resources.	Drafting initial guidelines on the ethical use of AI and compiling resources for local government officers.	Integrating AI ethical use policies into local government projects, with resources for risk assessment tools.	Comprehensive AI governance frameworks in use, with resources like impact assessments and ethical checklists for local government services.	Actively enforcing a complete set of AI policies within local government, including detailed guidelines and standards for ethical AI, with dedicated resources for ongoing ethics training.
Training and Workforce Support	No AI-specific training programs or support for local government staff.	Some basic AI literacy programs available for staff, focusing on AI capabilities and ethics.	Expanded AI training programs for local government staff that include data handling, bias mitigation, and ethical AI decision-making.	Extensive training programs for staff covering advanced AI topics, such as interpretability, use in public decision-making, and privacy preservation.	Comprehensive AI training programs ensure all local government staff are proficient in AI use, regulatory requirements, and can liaise effectively with AI developers.
Co-production and Stakeholder Engagement	No engagement with stakeholders or staff on AI deployment or policymaking.	Beginning to engage local government stakeholders on the use of AI in public services and its societal impacts.	Regular involvement of stakeholders and staff in the design of AI projects and policy discussions, with some joint AI initiatives.	Co-producing AI services and policies with stakeholders, ensuring local government services are shaped by their needs and insights.	Systematic engagement with a diverse range of stakeholders and local government officers to co-design AI services, with established feedback loops and collaborative governance models.
Maintaining Accountability	Minimal accountability within local government for decisions supported by AI.	Developing accountability frameworks for AI decision-making within local government and piloting oversight mechanisms.	Established processes for AI system accountability, with clear roles for local government officers and oversight bodies.	Strong accountability systems in operation, including AI audit trails, public reporting, and regular reviews by internal and external bodies.	Comprehensive and proactive accountability practices within local government, including real-time monitoring systems, independent AI audits, and public scrutiny mechanisms.
Reviewing and Evaluation	No systematic process within local government for reviewing or evaluating AI systems	Conducting ad hoc reviews of AI projects within local government departments, with some post-implementation evaluations.	Routine reviewing and evaluating of AI systems against local government performance metrics and ethical standards.	Robust, periodic evaluations including AI performance, societal impact assessments, and ethical considerations with the involvement of external experts.	Leading the way with comprehensive, systematic review and evaluation processes, including predictive assessments, stakeholder feedback, and continuous improvement cycles for local government AI systems.